IMPORTANT UPDATE RE. PEOPLEADMIN RECRUITMENT SYSTEMS ISSUES

Many of you may be aware that over the past number of weeks, we have experienced some significant issues with the PeopleAdmin recruitment system. PeopleAdmin is operated by an outside vendor and so far has been implemented to handle all of our temporary recruitments, as well as EPA faculty and non-faculty permanent recruitments. SPA permanent recruitments and postdocs have not yet been transitioned to this system.

The issues experienced with PeopleAdmin include connectivity issues and login problems, as well as slow system response times, which have been severe enough so as not to permit efficient use of the system at times. These issues so far appear to have been primarily experienced by administrative users on campus who initiate and manage recruitments or work with applicant information related to search committees.

There have also been issues experienced in the last few days with the interface between PeopleAdmin and EPAWeb position management related to EPA non-faculty position descriptions for posting purposes. If you experience difficulty locating a temporary or permanent EPA job title in PeopleAdmin, please contact the EEO/ADA Office at 919-966-3576 for assistance.

We realize these issues have been very challenging for all concerned, and wanted to let you know that OHR and the EEO/ADA Office are fully aware of them and continuously working to resolve them with PeopleAdmin. In the meantime, please accept our apologies for the inconvenience this has caused and know we are doing our very best to address these issues as quickly as possible.

Please share this communication with those in your department who use PeopleAdmin and may be affected.

The following message is being sent jointly by the Office of Human Resources (OHR) and the EEO/ADA Office.

This email is sponsored by:

Matthew Brody, Associate Vice Chancellor for Human Resources